

Privacy Statement

Privacy Statement - Tozetta

Article 1 – General

Tozetta Nederland B.V. attaches great importance to the protection of your personal data. In this Privacy Statement, we explain which personal data we collect and use when you visit our website, contact us, or use our services, and for what purposes we do so.

We process personal data carefully, securely, and in accordance with the General Data Protection Regulation (GDPR).

This Privacy Statement was drafted in April 2023 and was last revised in January 2026.

Article 2 – Scope

This Privacy Statement applies to all personal data processed by Tozetta Nederland B.V. through the website Tozetta.com, contact and quotation requests, and business communications with (potential) customers. This includes the personal data of website visitors, prospects, customers, and business contacts.

Article 3 – Data Controller

The data controller is Tozetta Nederland B.V., located at Atoomweg 63, 3542 AA Utrecht, The Netherlands, registered with the Dutch Chamber of Commerce under number 95257535. For questions regarding privacy, you can contact us at Privacy@Tozetta.com.

Article 4 – Data Subjects

Tozetta processes personal data of website visitors, individuals requesting contact or a quotation, and business customers and contacts.

Article 5 – Collection of Personal Data

Personal data is obtained directly from you when you visit the website, complete a contact or quotation form via HubSpot, or contact us by email or telephone.

Article 6 – Types of Personal Data

Depending on the nature of the interaction, Tozetta may process the following personal data: name, email address, telephone number, and company name.

In addition, data is automatically processed through the website by analytical tools, including IP addresses, general location data, and browser and device information. This data is used exclusively for website analytics and optimization.

No payment details, Chamber of Commerce registration numbers, or special categories of personal data are processed through the website.

When entering into a business relationship, additional data may be processed, for which separate agreements will be concluded.

Article 7 – Purposes and Legal Bases for Processing

Tozetta processes personal data solely for legitimate purposes and on the basis of the following legal grounds:

- a. Performance of a contract, including handling quotation and contact requests, business communications, and customer management;
- b. Legitimate interest, including analysis and improvement of the website, security, and internal business operations;
- c. Consent, for the use of contact forms and cookies;
- d. Legal obligation, for administrative and tax purposes after entering into a business relationship.

Personal data is not used for newsletters or unsolicited marketing.

Article 8 – Retention Periods

- Contact and quotation requests that do not result in a business relationship are retained for a maximum of 24 months.
- Customer and administrative data is retained for 7 years in accordance with the statutory retention obligation.
- CRM records and contact history are retained for a maximum of 5 years after the last contact.

Data that is no longer necessary will be deleted or anonymized.

Article 9 – Sharing Personal Data

Personal data is shared only with parties that support Tozetta in providing its services, including HubSpot for CRM and forms, and Google for Analytics and Ads. Data processing agreements have been concluded with these parties.

Personal data is not sold or shared with third parties for commercial purposes.

Administrative data may, after entering into a business relationship, be accessible to the accountant solely for statutory purposes.

Article 10 – Processing Outside the EEA

Personal data is, in principle, processed within the European Economic Area (EEA). For analytical and advertising purposes via Google, data may be processed outside the EEA, including in the United States. In such cases, appropriate safeguards are applied, such as Standard Contractual Clauses (SCCs).

Article 11 – Security of Personal Data

Tozetta implements appropriate technical and organizational measures to protect personal data, including data encryption, access restrictions, multi-factor authentication where possible, logging and monitoring, and periodic security assessments.

Only authorized persons have access to personal data.

Article 12 – Rights of Data Subjects

Data subjects have the right to access, rectify, erase, restrict the processing of, and transfer their personal data, as well as the right to object to processing.

Requests may be submitted via Privacy@Tozetta.com.

Tozetta will respond within 30 days, or no later than 60 days in the case of complex requests.

Article 13 – Cookies

Tozetta uses cookies. Further information can be found in the separate Cookie Statement.

Article 14 – Minors

The website and services of Tozetta are not intended for persons under the age of 16. Tozetta does not knowingly collect personal data from minors.

Article 15 – Complaints and Contact

Questions or complaints regarding this Privacy Statement or the processing of personal data may be submitted to Privacy@Tozetta.com.

If desired, a complaint may also be filed with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).